# What's new at ACC?

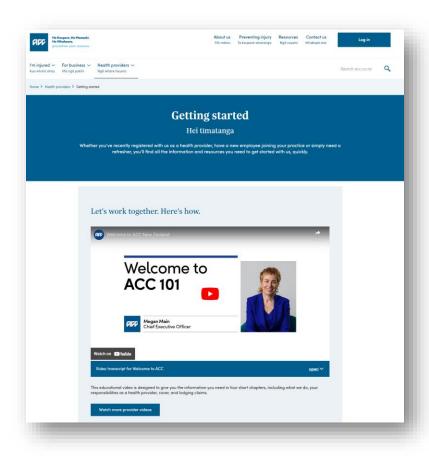
PMAANZ SEPT 2023

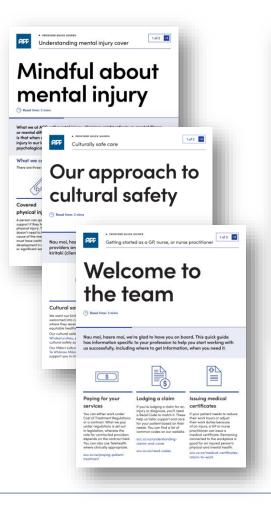
Maggie Robson Provider Education Lead



He Kaupare. He Manaaki. He Whakaora. prevention. care. recovery.

### Resources for our providers



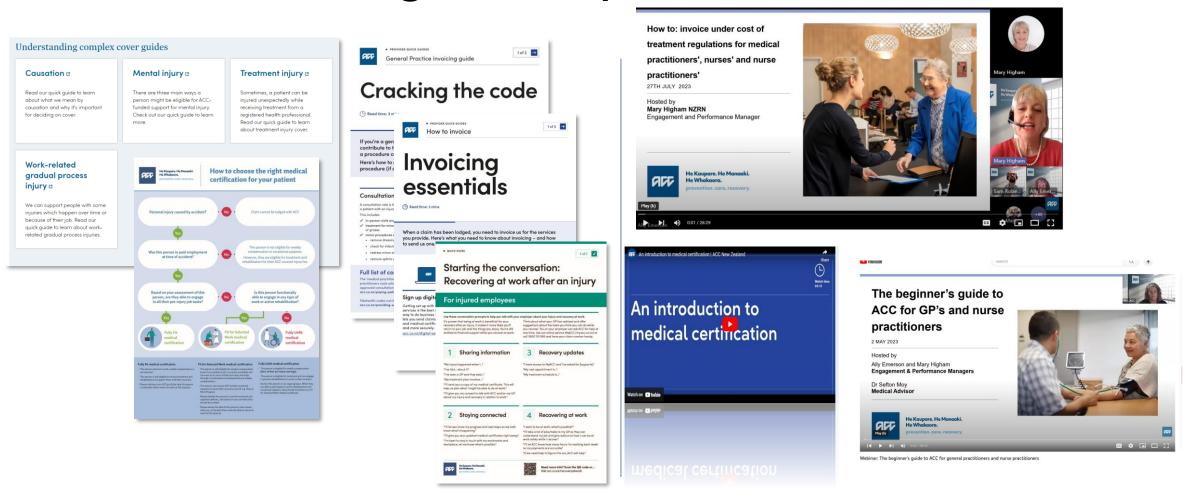




Getting started with ACC (acc.co.nz) Online learning modules (acc.co.nz) YouTube: Getting started



### **Resources for general practice**





## Where to find resources

Let's go....

<u>ACC – Home</u>

Getting started (acc.co.nz)

He Kaupare. He Manaaki. He Whakaora. prevention. care. recovery.			Resources Contact us Log in Ngā rauemi Whakapā mai
l' <b>m injured ∨ For business∨</b> Kua whara ahau Mā ngā pakihi	Health providers ^ Ngā whare hauora		Search acc.co.nz
Health providers →	Getting started	ProviderHub	Treatment and recovery
Ngā whare hauora	Quick guides	Learn about ProviderHub	Helping your patient recover at work
	Key contacts	Get ready for ProviderHub	Issuing medical certificates
Find what you need to make working together easy. Learn more about our contracts, invoicing and supporting patient treatment and recovery.	Provider videos	Features of ProviderHub	Work type detail sheets
	How to provide your services	Using ProviderHub	Referring a patient for rehabilitation
	Register with us as a health provider	Lodging claims	Getting prior approval for further treatment
	Understanding your responsibilities	Understanding claims and cover	Supporting safer treatment
	Working under a contract	Understanding complex cover	Provider news and events
	Working with us as a rongoā Māori	Lodging a claim for a patient	Watch and learn webinars
	practitioner	Using the right read code	Provider email updates
	Providing services via Telehealth	Using SNOMED Clinical Terms	Innovation Fund
	Providing therapy for sensitive claims	Updating or changing a claim	Weekly claims data
	How we support quality and resolve issues	Sending patient notes	Provider contracts and services
	Cultural safety and competencies	Getting a decision on your patient's claim	Provider contracts and services
	Contact our provider relationship team	Invoicing us	Reporting health and safety incidents
	Working with us using our digital services	Paying you for your services	
		How to invoice us	
		Sort out a problem with a payment	



# Coming up

For practices that hold ACC's Rural GP contract. We'll clarify

- ✓ Which providers
- $\checkmark$  How to choose the right codes

Register today.

#### WEBINAR

How to invoice under the Rural General Practice Services contract

Thursday 26 October 12.30pm to 1.00pm





# What else can we do for you?

During the conference see us on the ACC stand

Or, email with your needs, suggestions and ideas.



Provider.education@acc.co.nz



# Any questions?