

What's coming up – an ACC update

PMAANZ 2024

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**He Kaupare. He Manaaki.
He Whakaora.**
prevention. care. recovery.



Agenda

1. New patient resource - 'fit for selected work' medical certification
2. Reminder: Under 14s and Community Service Card rates
3. Using ACC functions in your Patient Management Systems
4. What's coming up



New patient resource

- Understanding your 'fit for selected work' medical certificate.
- Aims to reduce the incidence of patients re-presenting to change to 'fully unfit'.
- Explains the benefits to them, how weekly compensation works and where to find more info for them and their employer.

[understanding-your-medical-certificate_FFSW.pdf \(acc.co.nz\)](#)

Understanding your medical certificate Fit for selected work

You've been given a 'fit for selected work' medical certificate. This means there are some things you can still safely do at work while recovering from your injury.

Show this medical certificate to your employer, boss, or team leader and talk to them about what work you could do.

As your injury means you can't work in your usual way, if you're in paid employment you could get financial support from us, called weekly compensation.

What if my employer asks for a 'fully unfit' medical certificate?

There are only a few reasons why someone would be fully unfit for work:

- they are in hospital, or must stay in bed
- the type of injury means they need to quarantine (stay away from other people, or workplace) because of a risk of infection, and they can't work at home
- going to work would be a health and safety risk to them, their co-workers, or the general public. For example, a head injury or certain medication means they are not able to think or work in their usual safe way.

Your health provider will have already thought about these things and decided you do not need a fully unfit medical certificate.

If your employer asks for a 'fully unfit' medical certificate, please tell them to look at the ACC website which has more information for them.

Does a 'fit for selected work' medical certificate change my weekly compensation?

The benefit of a 'fit for selected work' medical certificate is that you could earn up to 100% of your usual income while you recover.

Someone who is 'fully unfit' can only get 80% of their usual income in weekly compensation.

If you can do some work, your employer will pay you for those hours. We can top up your payments with weekly compensation, so you could get up to 100% of your usual pay. You'll need to let us know what you've been paid.

If your employer can't offer you different hours or work while you're injured, we can still support up to 80% of your income with weekly compensation.

Under 14s and CSC rates

- Did you know that last year primary care practices missed out on **over \$750,000** in ACC funding for patients aged under 14?
- Note there are **different rates and codes** to use for under 14s and CSC holders.
- For Rural GP and Urgent Care contract holders, remember that the under 14s/CSC codes are charged **in addition to** the standard consult codes.
- Copies are available from ACC stand or download from the website: <https://www.acc.co.nz/assets/provider/general-practice-invoicing-quick-guide.pdf>

The screenshot shows the first page of a document titled 'Cracking the code' from the ACC Provider Quick Guides. The document is a 'General Practice invoicing guide' and is 1 of 2 pages. It has a read time of 3 minutes. The main heading is 'Cracking the code'. Below the heading, it states: 'If you're a general practitioner, nurse, or nurse practitioner, we can contribute to two parts of your treatment services - a consultation rate and a procedure code. Here's how to make sure you're getting paid for both the consultation and procedure (if administered)'. The document is divided into two columns: 'Consultation rates and codes' and 'Procedure codes'. The 'Consultation rates and codes' section explains that a consultation rate is for an examination or assessment of a patient with an injury covered by ACC, and lists examples of services included, such as in-person visits, telehealth consultations, and treatment for minor injuries. The 'Procedure codes' section explains that a procedure code is for specific treatments or procedures during a consultation or visit, and lists examples of services included, such as wound management and suturing. At the bottom of the document, there is a section titled 'Full list of codes and rates' which provides a link to a full list of approved consultation and procedure codes.

ACC PROVIDER QUICK GUIDES
General Practice invoicing guide 1 of 2 →

Cracking the code

🕒 Read time: 3 mins

If you're a general practitioner, nurse, or nurse practitioner, we can contribute to two parts of your treatment services - a consultation rate and a procedure code. Here's how to make sure you're getting paid for both the consultation and procedure (if administered).

Consultation rates and codes

A consultation rate is for an examination or assessment of a patient with an injury covered by us.

This includes:

- ✓ in-person visits and telehealth consultations
- ✓ treatment for minor injuries such as superficial burns or grazes
- ✓ minor procedures eg:
 - remove dressings
 - check for infection
 - redress minor abrasions
 - remove splints or plaster casts.

Procedure codes

A procedure code is for specific treatments or procedures a patient receives during a consultation or visit.

Procedure codes can be claimed when a practitioner manages an injury-related need that requires a significant amount of time, eg cleaning and debriding wounds, and significant wound dressings.

- ✓ MW codes can be claimed when an open wound is closed using a material such as glue, Steri-Strip, or sutures. This code includes any required cleaning or anaesthetising of the wound before closure and the administration of a tetanus booster vaccine.
- ✓ MB codes can be claimed when managing a:
 - burn
 - significant abrasion
 - wound that can't be closed but needs significant cleaning or dressing.

Procedure codes can be changed at a later consultation or visit where another procedure is needed to manage the same wound. Eg a laceration that was initially sutured (MW code), becomes infected. The sutures are removed, and dressings are required to heal the wound (MB code).

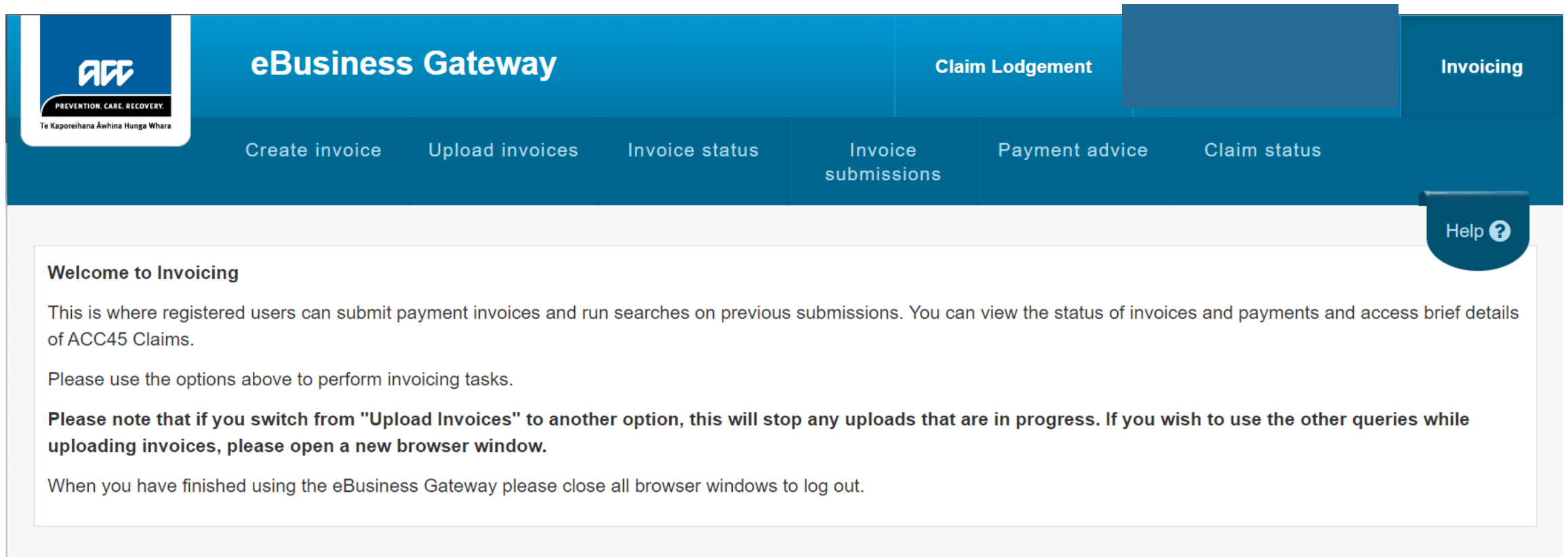
Full list of codes and rates

The 'medical practitioners, nurses, and nurse practitioners costs schedule' provides a full list of approved consultation and procedure codes. [acc.co.nz/paying-patient-treatment](https://www.acc.co.nz/paying-patient-treatment)

Telehealth codes can be found on our website. [acc.co.nz/providing-services-via-telehealth](https://www.acc.co.nz/providing-services-via-telehealth)

Using your PMS for ACC work

Using ACC functions in your PMS



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eBusiness Gateway

Claim Lodgement

Invoicing

Create invoice Upload invoices Invoice status Invoice submissions Payment advice Claim status

Help ?

Welcome to Invoicing


This is where registered users can submit payment invoices and run searches on previous submissions. You can view the status of invoices and payments and access brief details of ACC45 Claims.

Please use the options above to perform invoicing tasks.

Please note that if you switch from "Upload Invoices" to another option, this will stop any uploads that are in progress. If you wish to use the other queries while uploading invoices, please open a new browser window.

When you have finished using the eBusiness Gateway please close all browser windows to log out.

Login to the eBusiness Gateway



Engage as a health provider

To interact with ACC as a health provider, you need a digital certificate. After that, you can submit bulk claim and invoice files, track and monitor claim invoices, and more.

[Log in to eBusiness Gateway](#)

[Request access to digital services](#)

ACC eBusiness Gateway

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This form is used to allow you to search for claims previously submitted to ACC.

Query parameters

Enter Provider ID and Vendor ID

ACC Provider ID *

ACC Vendor ID *

ACC claim number(s)

ACC Claim Number 1

ACC Claim Number 2

ACC Claim Number 3

ACC Claim Number 4

ACC Claim Number 5

OR NHI number and DOB

Client NHI Number

Date of Birth 

Run Query

Reset

ACC eBusiness Gateway

Query parameters

This query allows you to check on a batch of invoices.

ACC Vendor ID *

ACC Provider ID

Date Submitted From: *

To: *

Date range restricted to the last three months

Processing Status

Invoice Number

Claim Number

Run Query

Reset

This query allows you to check on any invoice regardless of its age.

ACC Vendor ID *

Invoice Number *

Run Query

Reset





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This form allows you to view and download the last 13 rolling months of Payment Advice(s) by searching between and including payment run dates or by Payment Reference #.

Query parameters

ACC Vendor ID

*

Payment Date

From



To



OR

Payment Reference

Reference #

Date range restricted to the last 13 rolling months

Run Query

Reset



Using ACC functions in your PMS

- Using the ACC related parts of your PMS.
- Majority of PMS can perform functions of the electronic business gateway.



Using your PMS for ACC functions

WORKING WITH ACC THROUGH YOUR Practice Management System (PMS)

Keep it simple by using your PMS for ACC tasks

Find out what a patient has cover for.	Send and check ACC invoices.	Lodge claims.	Update a diagnosis.	Issue medical certificates.

Key tasks can often be done directly through your PMS, making working with us and our clients easier for you and your practice.

Did you know ACC tasks can be done on your PMS?

If you're going to ACC's eBusiness Gateway to search for an ACC claim, or to check invoices submitted to and payments made by ACC, your practice could do this (and more) in your practice management system. There is no need for you to leave your system to work with ACC, even if you are searching queries.



Below is the list of PMS in General Practice and what API integration service they have incorporated into their system.

General Practice PMS	SUBMIT					QUERY		
	ACC45 Claim	Invoice	Medical Certificate	Change of Diagnosis	Inbound Document	Claim Status	Invoice Status	Payment Advice
Account4IT	✓	✓						
Gensolve	✓	✓			✓	✓		
Houston	✓	✓				✓	✓	✓
Indici	✓	✓	✓	✓	✓	✓	✓	✓
Profile for Windows	✓	✓	✓		✓	✓	✓	✓
Medtech Evo	✓	✓	✓	✓		✓	✓	✓
MyPractice	✓	✓	✓	✓		✓	✓	✓
Incisive		✓					✓	✓
SubmitKit	✓	✓	✓	✓		✓	✓	✓



What's coming up

What's coming up?

- Update to the national Health Pathway 'ACC'.
- Publication and promotion of BPACNZ resource 'Recovery at work'
- Visibility of **all** ACC treatment and recovery services – www.acc.co.nz
- ACC Definition Regulation changes from 1 December 2024
- New ACC45 number format



Ngā mihi | Thank you
