



**The mandated voice of general practice and urgent care  
providers.**

**By general practice, for general practice.**

**GenPro For You  
April 2024 Update**



Working unashamedly to support sustainability and viability on behalf of general practice and urgent care business owners - and ultimately the New Zealand population they serve.

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### [Message from the Chief Executive](#)

Kia ora koutou,

As we move into autumn there is no let-up in the advocacy efforts by GenPro.

This month I have been ‘on the road’ a fair bit, with multiple meetings and a conference in Wellington. I visited the Hawkes Bay to meet members, visit practices and meet with the CEO of Health Hawkes Bay, Irihapeti Mahuika. I was also in the Bay to meet with our independent HR experts to start exploring options for enhancing our services in the HR and employment relations space.

Dr Angus Chamber, Dr Stephanie Taylor and I also met with the Hon Dr Shane Reti where we continued our advocacy for general practice with a focus on funding and recognising the work of GP teams. We also provided the Minister with an improved model for setting the Annual Statement of Reasonable Fee Increase (ASRFI) as well as a proposed model for Fee Review. The meeting was positive and GenPro remains committed to meeting with the Minister and his team to keep general practice front of mind as funding and structural decisions are made.

Dr Chambers and I also met with other existing and emerging advocates for general practice in Auckland. It is reassuring that we are all aligned in our aims and will be exploring ways of working together to further strengthen the voice of general practice owners.

I also had the privilege of supporting GenPro Members with district specific issues, and by working together we have achieved some positive outcomes.

In addition to this, the responsibility for the development of the Contracted Provider appointment process to PSAAP fell to GenPro, a significant piece of work with a very tight deadline. This required the development of an end-to-end process, from drafting communications re: the changes, to developing a process for potential agents to self-nominate, through to the nomination and appointment process and database establishment. We also hosted a webinar outlining the changes to PSAAP and the history and limitations of the protocol.

In a few short weeks, the process was rolled out and at the time of writing this newsletter more than 600 nominations have been received and successfully processed. It is a testament to our team, and I want to acknowledge the efforts of all involved in making this happen.

And a huge thank you to all who have nominated GenPro as their agent at PSAAP.

Finally, I would like to welcome the seven new members (bringing a further 33,000 enrolled patients) that have joined GenPro this month and to thank the 16 members that have upgraded to comprehensive membership.

Ngā mihi maioha,

A handwritten signature in black ink that reads "Mark". The signature is written in a cursive style and is underlined with a single horizontal stroke.

Mark Liddle  
**Chief Executive**

## [PSAAP Update](#)

### **Webinar**

GenPro hosted a webinar to explain the changes to the PSAAP and to take questions from Contracted Providers. The webinar was open to all Contracted Providers and was well attended. For those that were unable to attend here is the link to the webinar: [PSAAP Webinar](#)

If you have further questions or comments, please contact [enquiries@genpro.org.nz](mailto:enquiries@genpro.org.nz)

### **Process**

The process for Contracted Providers to nominate agents for the PSAAP meeting on April 30<sup>th</sup>, 2024, closed on Friday 19<sup>th</sup> April. This cut-off date allowed the secretariat to collate the nominations and provide the agents with the details of the Contracted Providers that they will represent. There is also a summary report provided to PSAAP to demonstrate that, under the revised protocol, quorum is achieved.

All nominations received after this date will be added to the database and notified to the agents ahead of the next PSAAP.

If you are a Contracted Provider and did not receive the email outlining the process and nomination link, please contact [secretariat@cpcaucus.org.nz](mailto:secretariat@cpcaucus.org.nz)

If you are yet to nominate an agent, you can do so by clicking this link: [Contracted Provider Nomination Form](#)

Collectivism is critical if we are to strongly represent general practice owners.

Please choose wisely and Unify behind GenPro.

A member only bulletin was sent to all members and subscribers providing more detail. If you are a member and did not receive this bulletin, please contact [enquiries@genpro.org.nz](mailto:enquiries@genpro.org.nz) to update your contact details.

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### **NZNO Primary Practice Pay Equity Claim**

We continue to await further information from NZNO about the second pay equity claim they have said that they intend to raise. Indications are that this will occur in the next two weeks. Our understanding is that this claim is for the purpose of adding further named Employers but until it is received that is not confirmed.

Once we have received more information about the second claim the multi-employer process will get underway. This will start with a process agreement. GenPro will act as the voice of its members and any other Employer that has requested our representation.

A member only update bulletin will be sent week commencing Monday 29th April.

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### **NZNO MECA**

The NZNO have confirmed that they will initiate bargaining for the Nurse MECA in May 2024. While they can initiate from May 1<sup>st</sup>, they are not ready as yet and are seeking a meeting with employer representatives before initiation.

They have a window of 20 days and intend to have formally initiated bargaining within that window. GenPro will represent all Comprehensive Members and MECA Subscribers at the bargaining table, and will send out Member-only updates as the process progresses.

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### **Waikato Regional Meeting for General Practice**

We have had a positive response to the invitation sent out to members and non-members for our next regional meeting, scheduled for Wednesday, 16 May 2024 in Hamilton.

This is a chance to meet with our Board, Chief Executive, and team. The purpose of the meeting is to provide an update on GenPro's activities and area of focus, provide an opportunity for open discussion, feedback and Q&A and an opportunity for facilitated regional networking.

If you are in the Waikato region and have not received the invite and are interested in attending, please email [enquiries@genpro.org.nz](mailto:enquiries@genpro.org.nz) for more details.

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### **Discounted Membership options to support General Practice**

In recognition of the financial difficulties that many of our members are currently facing the board of GenPro has decided to discount the fee for membership for the upcoming financial year commencing 1 July 2024.

At a time when many other businesses and organisations are increasing their prices, we want to ensure that membership of GenPro is affordable for as many practice owners as possible.

We also understand that receiving a renewal invoice once a year can put pressure on cash flow. To help smooth the impact of membership renewal invoices the board have agreed that all members can choose the option of paying monthly by direct debit.

We hope that these reduced rates and the ability to smooth payments over the year will help our members during these difficult financial times.

A member only bulletin was sent to all members and subscribers providing more detail.

For more information on membership types and fees please contact [membership@genpro.org.nz](mailto:membership@genpro.org.nz)

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### Why would you join GenPro?

- To add to GenPro's collective national voice and growing mandate and therefore its ability to make a difference
- To work towards having a single voice representing General Practice Owners in Aotearoa
- To have a strong voice in national negotiations and discussions
- To have access to GenPro's exclusive range of member-only resources and briefings

Further information on the benefits of joining GenPro can be found [on our website](#) or by contacting [membership@genpro.org.nz](mailto:membership@genpro.org.nz)

Download the GenPro membership application

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Remember to follow us on Facebook and LinkedIn for current updates



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**Te Whatu Ora**  
Health New Zealand

### New Hauora Māori Services Group

The Te Aka Whai Ora team have transferred to a newly formed

Hauora Māori Services Group.

This transition ensures that Te Whatu Ora can continue to work together on improving health outcomes for Māori.

If you have any questions, please contact:

Te Aka Whai Ora transition -

[MHACommunications@teakawhaiora.nz](mailto:MHACommunications@teakawhaiora.nz)

## **Stakeholder Virtual Hui Recording**

Margie and Riana shared updates on the Government's priorities and spoke of Te Aka Whai Ora's move to Health NZ as a new Hauora Māori Services Group.

Lisa Williams, Head Strategy, Planning and Performance and Sharon McCook, Group Manager, Hauora Māori Strategic Investment and Planning, discussed their progress towards the next NZ Health Plan I Te Pae Waenga 2024 - 2027.

If you missed the livestream event, you can access a recording and presentation [here](#).

## **Stakeholder Virtual Hui**

**Date:** Tuesday 7 May 2024

**Time:** 3.00 – 3.45pm

**Click link:** [Building the future of health](#)

If you have any questions, please contact:

- Te Aka Whai Ora transition - [MHACommunications@teakawhaiora.nz](mailto:MHACommunications@teakawhaiora.nz)
- NZ Health Plan I Te Pae Waenga - [NZHP@TeWhatuOra.govt.nz](mailto:NZHP@TeWhatuOra.govt.nz)

## **Immunise content has a new home on info.health.nz**

From 29 April 2024, the Immunise website ([immunise.health.nz](http://immunise.health.nz)) will no longer be accessible, as all information has now been transferred to the new Health NZ website, [info.health.nz](http://info.health.nz).

**For a full list of Te Whatu Ora updates visit :** [News and updates](#)



## The Final Word...

ALL OF MY CHILDHOOD  
PUNISHMENTS HAVE BECOME  
MY ADULT GOALS: EATING  
VEGETABLES, STAYING HOME,  
HAVING A NAP, GOING TO  
BED EARLY.

*As always, member  
feedback and  
membership enquiries  
are always welcomed -  
email  
[enquiries@genpro.org.nz](mailto:enquiries@genpro.org.nz)*

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## By General Practice, for General Practice

- Membership enquiries/updates [membership@genpro.org.nz](mailto:membership@genpro.org.nz)
- MECA enquiries [meca@genpro.org.nz](mailto:meca@genpro.org.nz)
- Accounts enquiries [accounts@genpro.org.nz](mailto:accounts@genpro.org.nz)
- All other enquiries [enquiries@genpro.org.nz](mailto:enquiries@genpro.org.nz)

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