

QUALITY PROGRAMMES

101

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The Royal New Zealand
College of General Practitioners
Te Whare Tohu Rata o Aotearoa



01 Introduction

02 Interactive session

03 Overview, data, and exemplars

04 Focus group session

05 Closing + PRIZE

The Quality Programmes team



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Quality Programmes Advisor -
Training and Assessment



LOOKING IN: CREATING MY PERSONA

The Quality Framework

Quality
PROGRAMMES

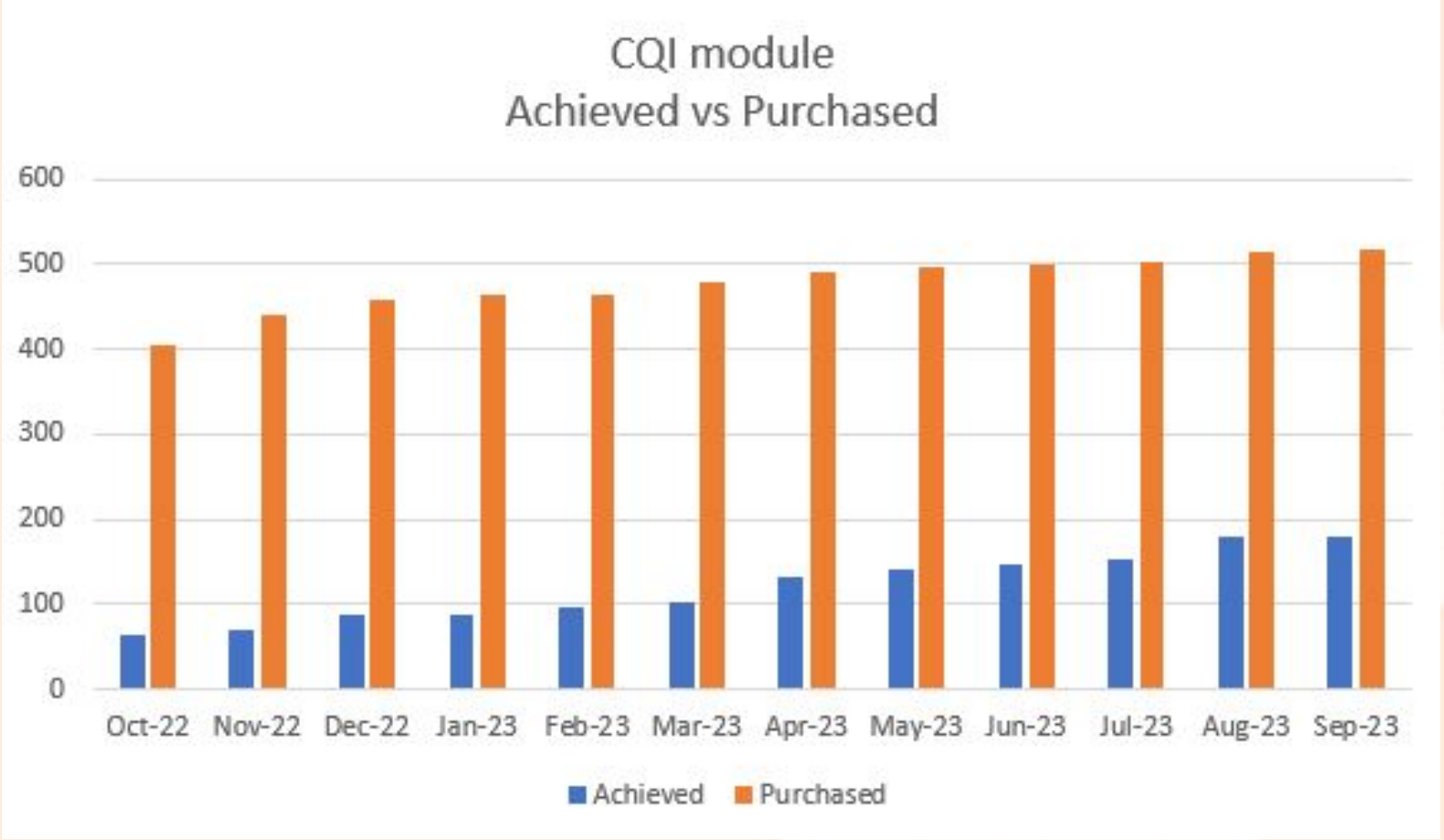
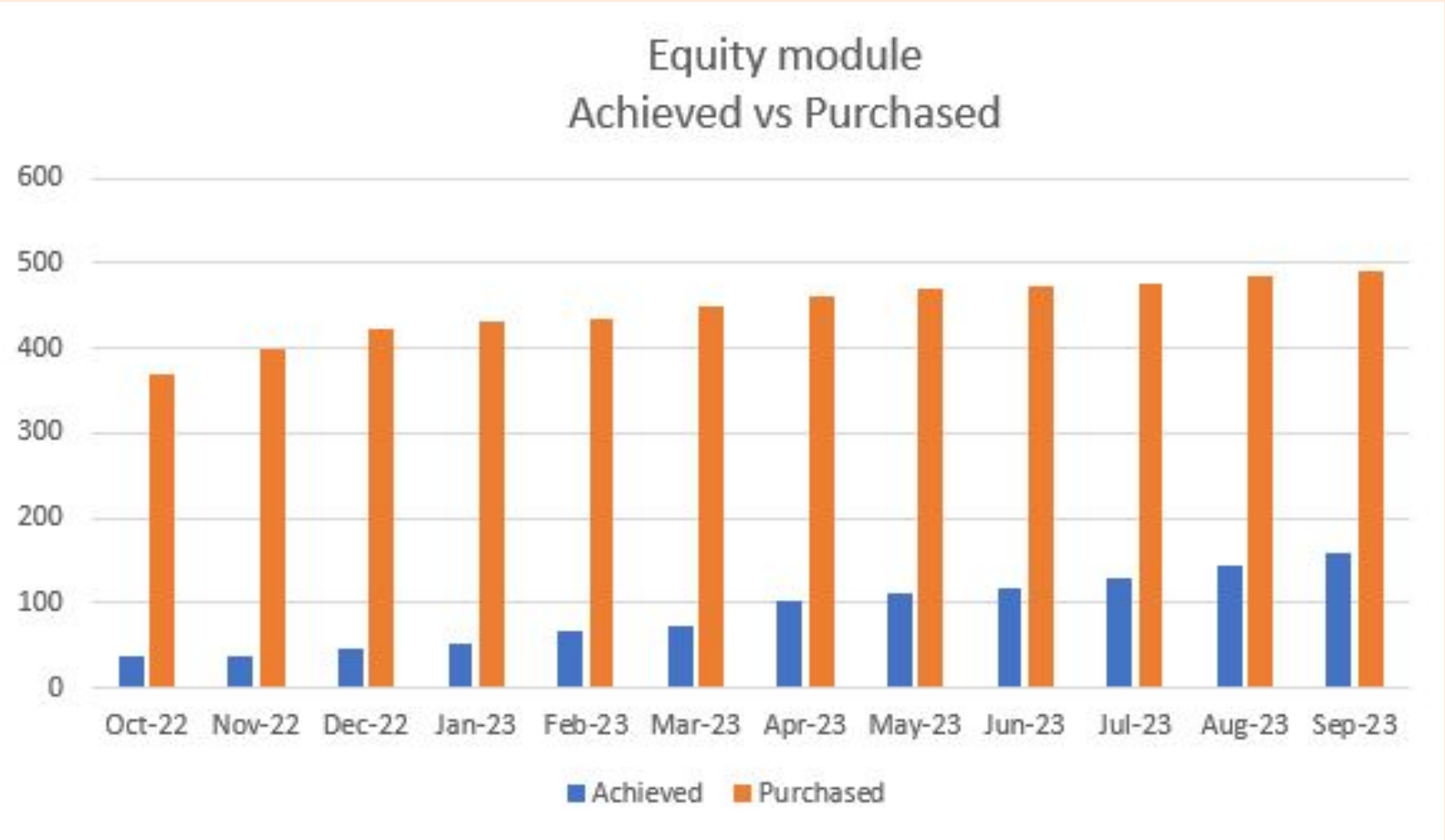


Foundation



Cornerstone

Modules achieved vs purchased



Te Mana Taurite

The Equity module



core module



- Builds on the Foundation Standard
- Provides next steps towards achieving sustainable health equity outcomes

Areas of the Equity Module



Four key indicators

- Te Hautātutanga – Organisation and Leadership
- Te Kāhui Mahi – Workforce
- Ngā Kaihoe – Practice Team
- Te Whakaterere Waka – Service development and delivery

Practices working through the module will

- Understand what health equity looks like in their practice
- Develop and maintain pro-equity workforce policies and team capability
- Design service delivery that promotes equitable health outcomes for Māori and

Sticky indicators for practices

Practices have found it challenging to meet the requirements of

- 3.1 All practice team members develop their understanding of health equity in the context of general practice
- 3.3 The practice team members understand conscious bias, unconscious bias, racism, and discrimination in all its forms

Sticky indicators for practices

Sharing examples of evidence submitted

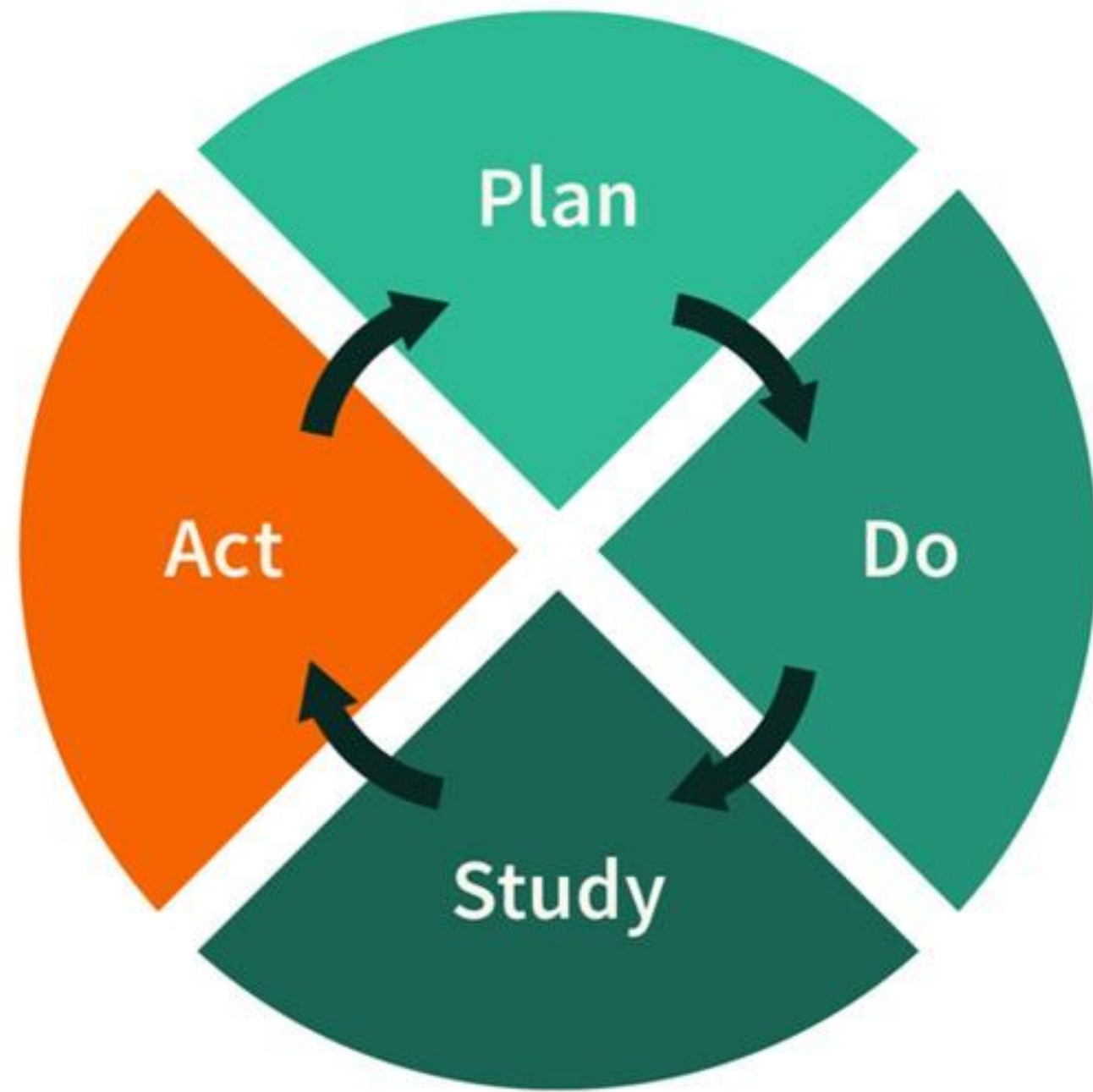
- Centering equity in Collective Impact by Collaborative Aotearoa
- Equity and Improving access by NZ Telehealth Forum and Research Centre
- Practice culture survey to better understand their own biases
- Engaging with their local iwi trust
- Addressing specific inequity – gout in Māori and Pasifika

Continuous Quality Improvement

The CQI module



core module



- Provides practice team an opportunity to work together on a quality improvement project
- Uses a recognised improvement model, tools, and methodologies to systematically walk the team through each stage of the CQI project

Top Tips before you start on your CQI project

- CQI Guidance – accessible when you log into “your purchased CQI module”
- CQI Assessor Guide – helps to see what the assessor will look for
- CQI Pre-assessment Form
 1. Send to the assessor before you commence project
 2. Get their approval
 3. Commence project

Choosing your CQI project

- Project for CQI is not prescribed – this is intentional
- Aim is to learn about the process of CQI
- Health data on equitable access, experience or outcomes
- Keep it simple, small, manageable and meaningful





FOCUS GROUP: **FEEDBACK**



FACILITATOR TRAINING

+ PRIZE

THANK YOU FOR JOINING US!

Have further
questions?



Email the team:

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